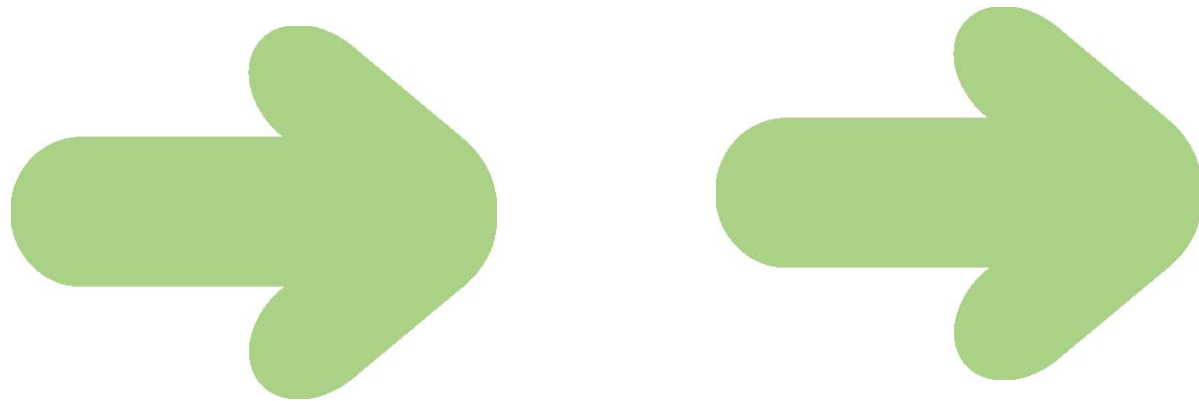


# Next steps to 'Helping providers to change'



# Next steps to 'Helping providers to change'

**A year of 'Helping providers to change' has seen providers moving on and gaining a better understanding of Self-Directed Support**

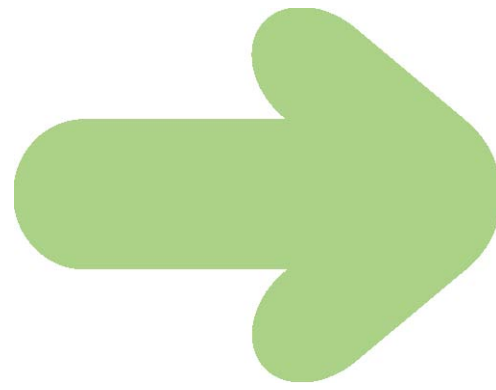
**We have noted these changes and have redesigned and extended our 2 day event and now offer these as 2 separate days**

**Day One is for providers that still need to gain an understanding of the practical implications of Self-Directed Support and for front line staff teams that could benefit from this day before moving onto Day Two**

**Day Two is for providers that have a good understanding of the practical implications of Self-Directed Support and are ready to move on to undertake more practical in depth work**

**To help you decide which day is right for you, please read the description of each day and complete the pre event self assessment questionnaire**





**self direct** believes that changes in the 'social and health market-place' should be driven by people who have personal experience of how social and health care services affect lives

### **why we need to do this**

New and existing providers of social and health support, services and products need to know what people with Individual Budgets, want to buy and what people expect from them

Providers also need to know how and what to change about the way they offer support or products to people who pay for themselves

### **self direct solutions**

#### **Changing support and services**

Finding new ways to free the people supported by providers of services from the 'old system' of block contracts, services bought in bulk by Local Authorities and Health Authorities, to a system of Self-Directed Support

Working alongside people with real life experience of how social and health services affect lives and peers to change the way services are delivered



# The Event

# Day One

**Explore** the implications of Personalisation for providers

**Work** with others to examine the policies generated by Putting People First and how they apply to you and your organisation

**Gain** a better understanding of Individual Budgets, Personal Budgets, Direct Payments and Personal Health Budgets

**Understand** the practical application of the 7 ethical principles of Self-Directed Support

**Discover** where you fit in the changes in relation to other providers

**Join** other providers to debate the issues; your concerns and hopes

## Outcomes of Day One

- ✓ identified your organisation's concerns and hopes for the future
- ✓ have a better understanding of the National, local and personal context of the changes happening in the social and health 'market-place'
- ✓ understand the practical application of the 7 ethical principles of Self-Directed Support
- ✓ have a better understanding of who your organisation's customers are and what they expect
- ✓ have a better understanding of your organisations position in the 'market-place'
- ✓ have met directly with someone who has personal experience of using support money flexibly and asked them about the issues they have faced and what their expectations are in the future

**Cost per person for** Day One  
**£170 + VAT**

The cost includes:

- all materials provided throughout the day
- lunch and refreshments

*For small organisations (turnover below £500K) there will be a limited number of bursaries available on application and as available at the discretion of self direct*



# Day Two

**Pre Day Two diagnosis form** will be provided to be completed 'back at the office' before attending **Day Two**, with different issues for your organisation to think about; including what might need to change and who should be involved in identifying the changes needed and making the changes happen

## **Discussing in detail and working together to find solutions to issues**

**Explore** the issues raised after completing the **Pre Day Two diagnosis form**

**Develop** ideas about new possibilities for the future of the service you provide

**Analyse** examples of Self-Directed Support practice from across the UK

**Identify** how well your services will meet peoples' expectations in the future and what changes are needed to meet and exceed them

**Learn** about new innovative ways to market your services and products

**Design and Create** individualised person specifications and individual service designs

## **Cost per person for Day Two**

### **£195 + VAT**

The cost includes:

- all materials provided throughout the day
- a copy of **self direct** publication '**A year of helping providers to change**'
- lunch and refreshments

*For small organisations (turnover below £500K) there will be a limited number of bursaries available on application and as available at the discretion of self direct*

## **Outcomes of Day Two**

- ✓ have explored your issues in detail
- ✓ have found solutions to issues
- ✓ have worked with social and health sector peers to find solutions to wider issues
- ✓ understand what needs to change and where to start
- ✓ understand how to market the new services you will be offering
- ✓ understand how to start to develop personalised services



# Follow up sessions

**self direct** can provide follow up support as required with each individual provider or support for provider forums to work through issues and develop services

Including:

- consultation and advice
- mentoring
- action learning sets
- facilitating forums

Covering issues such as:

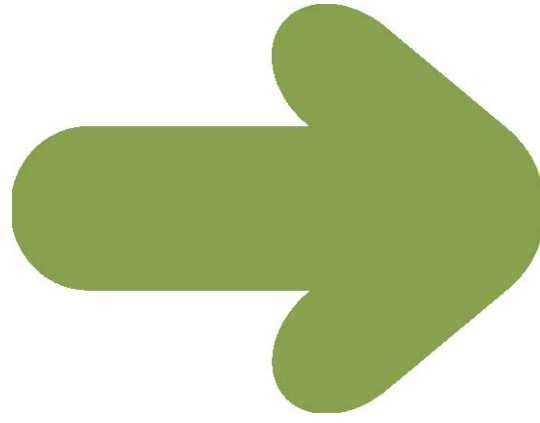
- strategic planning
- individual service design
- individual service funds
- supported decision making

**Please request  
a quote for  
your individual  
needs**



# To Book

Book your place(s) on either or both of the 2 days by completing the booking form for the event of your choice and **return** to the address on the booking form or email [info@selfdirect.org](mailto:info@selfdirect.org)



## List of events 2009

Venue	Date	Event Day
Newcastle	2 July 09	Day One
Manchester	8 July 09	Day One
Newcastle	16 July 09	Day Two
Manchester	21 July 09	Day Two
York	29 July 09	Day One
London	4 Aug. 09	Day One
York	12 Aug. 09	Day Two
London	19 Aug. 09	Day Two
Birmingham	27 Aug. 09	Day One
York	3 Sept. 09	Day One
Birmingham	10 Sept. 09	Day Two
York	17 Sept. 09	Day Two
London	23 Sept. 09	Day One
Newcastle	29 Sept. 09	Day One
London	8 Oct. 09	Day Two
Newcastle	15 Oct.09	Day Two
Manchester	20 Oct. 09	Day One
York	27 Oct. 09	Day One
Manchester	4 Nov. 09	Day Two
York	12 Nov. 09	Day Two
Birmingham	17 Nov. 09	Day One
London	25 Nov. 09	Day One
Birmingham	2 Dec. 09	Day Two
London	8 Dec. 09	Day Two

**Closing date for bookings is 1 week before each event unless the delegate places are filled before that date**



## Event Booking Form - Next steps to 'Helping providers to change'

Please enter your selected 'event venue' here [ ]

Please enter your selected 'event dates' here [ ]

Delegate(s) name
Role Job Title
Organisation
Tel number / mobile Fax Number
Email Address
Address Post Code
Access and other requirements (Diet / accessibility / communication etc)

We enclose a cheque for £      made payable to self direct Ltd [ ] Please invoice our organisation [ ]

Please return this form to the address below by post or fax or email by the closing date for your selected event at the latest **(the closing date each event is a week before the date of that event, unless delegate places are filled before that date)**

*For small organisations (turnover below £500K) there will be a limited number of bursaries available on application and as available at the discretion of self direct*



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